

#### 43.7 In-Person Death and Major Incident Notifications

##### OPERATIONS

##### **STANDARD 43.7**

**The agency has a written directive consistent with the Municipal Police Training Council In-Person Death Notifications Model Policy, that requires and outlines;**

- A. In-person death/major incident notification procedures;**
- B. Special considerations; and**
- C. Training**

*Commentary:*

*This standard is intended to provide designated personnel with the proper tools to deliver the most difficult notifications to the next of kin and/or family members. These tools include the skills and knowledge to properly plan, prepare, and deliver the notification, as well as conduct a follow-up after the notification. Due to these notifications being extremely traumatic for the next of kin and/or family members it is important officers are properly trained and periodically retrained. Best practices and reference materials can be located at the following link: [Reference Materials](#)*

##### Compliance Verification Strategies:

Assessors may seek to verify compliance with this standard by using one or more of the strategies listed below. There may be other strategies identified by the agency which could also be acceptable.

1. A copy of the directive should be available for review.
2. Interview(s) with agency personnel to verify their knowledge of and understanding of the directive.
3. Review of In-Person Death and/or Major Incidents reports.
4. Review of agency training records related to this standard.